

# INFORMATION SERVICES

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## Barnard College Information Technology (BCIT)

Barnard College Information Technology (BCIT) is responsible for managing and supporting the College's IT infrastructure. Systems include email, calendars and other tools for collaboration using gBear, Barnard's implementation of Google Workspace for Education. In addition, BCIT manages and supports campus network & internet access, database applications, and administrative systems. BCIT runs a Service Desk for faculty & staff support (located in 011 Milbank Hall), a project management office (PMO) for IT-related projects, manages campus computers, and offers computing services for Barnard College students. BCIT works in partnership with the other college departments to implement and support applications like course registration and online student services as well as enterprise systems and applications for faculty and administrative departments.

## BCIT Student Computing Services

BCIT provides computing resources and support to all Barnard students through Student Computing Services. Student Computing Services assists students with a wide range of technological issues, including software installation, computer security, and network configuration; supports four computer labs that are accessible to all students; and helps disseminate information about technology through special events and workshops. Student Computing Services is co-located with the BCIT Service Desk in 011 Milbank Hall. Both full-time staff and student technicians (known as Academic Computing Experts or "ACEs") are available to troubleshoot computer and printer problems, help with technology questions, and provide general computing support. For computing assistance, students may contact Student Computing Services by phone, email, or in person. The residential labs are open 24 hours a day, 7 days a week during the academic year, and are located in the residence halls in Plimpton and 616 West 116th Street.